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a.J.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Attorney Docket No.: Verizon-7

Applicants: Craig REDING et al.

Serial No.: 09/828,679

Filing date: April 6, 2001

tle: METHODS AND APPARATUS FOR OBTAINING AND

DISTRIBUTING VOICE MAIL INFORAMTION

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Technology Center 2600

Examiner: GERALD GAUTHIER

Group Art Unit: 2645

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Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

SIR:

AMENDMENT

In response to the Final Office Action dated September 12, 2003, please amend the claims of the above identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Amendments to the Drawings begin on page 12 of this paper and include an attached replacement sheet.

Remarks/Arguments begin on page 13 of this paper.